

Technical Complaint

ref.-no.:

8D - report

project

date:

reported by: _____ **department:** _____ **phone:** _____ / _____

part number: part name: customer: contact:	location: O-Km: field: other:	quantity: from: prod. date: project-no.:
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redistributed:

Answer with the Compliment-No. to the following fax-no.: _____ / _____

1.0 **team:** _____ **internal:** **external:** _____ **contractor:**

2.0 **problem description:** _____ **recurrence error:** (only at mishap)
failure class:
 K 1 2

3.0 **containment actions:** _____ **verification date:** _____ **res. person:** _____
result: _____ **finished:** _____

4.0 **root cause:** human machine: material method other

5.1 **chosen corrective actions (1):** _____ **verification date:** _____ **res. person:** _____
result: _____ **finished:** _____

5.2 **chosen corrective actions (2) (if necessary):** _____ **verification date:** _____ **res. person:** _____
result: _____ **finished:** _____

6.0 **permanent actions:** _____ **date** _____

7.0 **preventive actions:** _____ **date** _____

8.0 **review:** _____ **date** _____